
Issue 5- September 2016

Monthly Update

This update is our way of sharing all the great work that's going on in Dudley through the All Together Better Partnership.

All Together Better describes a new Partnership between local NHS and care organisations, GPs and the voluntary sector who all believe there is a better way to plan and deliver care in Dudley.

Our shared vision is to put Dudley people at the heart of an integrated, GP practice led health and care service by developing Dudley Multi-Specialty Community Provider. For more information on our programme of work please contact the Partnership Office via Stephanie.Cartwright@dudleyccg.nhs.uk or visit our website at www.atbdudley.org.

Evaluation Findings Report

Dudley is the first vanguard to share evaluation findings. The Early Findings report draws on interviews with strategic stakeholders from across the local system. It shows that there is a strong and shared local understanding of the challenges that we face - and of how the MCP might address them. The report also shows the complex and demanding work involved in implementing the MCP. This work is generating learning – both locally and nationally – showing the value of our efforts as a vanguard.

The report is available here: <http://midlandsandlancashirecsu.nhs.uk/the-strategy-unit/publications/57-dudley-mcp-strategic-level-early-findings/file>



Consultation Update

Dudley Clinical Commissioning Group (CCG) carried out a public consultation on its proposal to develop a Multi-Speciality Community Provider (MCP) from the 15th July to the 9th September, 2016. An independent report presenting the findings will go to the Health Overview and Scrutiny Committee and the CCG Board w/c 26th September.

Key stats from the consultation reach are:

- 861,597 #MCPconsult impressions on Twitter
- 8,910 reaches on Facebook
- 374 completed surveys
- 347 attendees at 21 public events
- 80 attendees at 7 events for staff
- 80 recorded video diaries
- 30+ written submissions, by email and letter

The report can be viewed [here](#).

Primary Care Support Update

Our Primary Care Support programme is designed to facilitate collaboration across practices by investing in shared infrastructure priorities. A MoU between practices has been developed and circulated to Practices for signature. Our *Primary Care Support* programme has now been confirmed by the Primary Care Commissioning Committee. A Project Manager has been appointed and implementation plans are under development. We have appointed an Executive Coach to support the Primary Care leadership group.

Prioritised projects include:

- Training & education for nurses in Dudley Outcomes for Health
 - Improving access to patient online in order to improve primary care productivity by reducing footfall to GP practices;
 - Voice recognition software and digital dictation licenses in order to deliver administrative savings;
 - Centralised archives storage;
 - Scoping Paramedic Home Visiting Service with WMAS - aim for a pilot to commence by December;
 - Supporting extended MDT working by funding sessions for further understanding of consultant roles in MDTs.
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Patient Reported Outcome Measures

Following extensive research and consultation we have agreed a suite of ***Patient Reported Outcome Measures*** and these will be added to the MCP Outcomes Framework.

The measures which were felt to be most meaningful for Dudley are detailed below:

- **PROMS**
 - WEMWBS – For Mental Health
 - ASCOT SCT4 – General PROMS
- **PREMS**
 - GP Patient Survey – Access
 - CollaboRATE – Coordination & Continuity
- **CREMS**
 - Ascot Carer

The research report can be found [here](#).

Workforce Update

We are providing funding and support for the Expansion of the Generic Workforce. Additional Care Coordinators and Support Workers have been recruited.

There are now 4 geriatricians out in the community and its proving really succseful do far. Dr Richard Bramble has include his experience below:

"Dr Duja did a care home ward round with me and my registrar. It was a good 3-way learning experience. His presence certainly impacted patient management. We saw one new resident who had recently been seen by the Memory Assessment Service who felt she had "mild cognitive impairment". Dr Duja and I chatted to her and agreed that she had clear dementia. We started anti-dementia medication immediately. I will follow up and titrate. Had I seen this lady alone I would have probably deferred to the Memory Assessment Service and not coded dementia and I certainly wouldn't have started treatment. It felt like a very efficient "one-stop" assessment and intervention process."

"We also saw an elderly patient with a probable personality disorder that had previously been seen by neurologists, psychiatrists, surgeons (for defaecation that was behavioural rather than diarrhoea), physios (as he refused to walk). Dr Duja advised switching his SSRI to an SNRI to see if this helped but his main encouragement was to stop any further inappropriate investigation. This will benefit the patient and this system going forward."

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NHS

**INTRODUCING OLIVIA,
YOUR NEW VIRTUAL NURSE**

Meet our newest member of staff, here to guide you through your personal healthcare needs on demand 24/7, 365 days a year!

Welcoming the Virtual Nurse, Olivia

The Sense.ly / telehealth patient services app pilot started at St Margret's Wells and Lion Health Practices in September. Patients are being invited by text to meet the new virtual member of the practice team and check out the app.

An evaluation is expected in December.

The virtual nurse will also be available in the St Margret's Wells practice from early next month to help

patients with the check in process and record their blood pressure and weight.

Media Coverage

Paul Maubach's blog from Expo appeared on NHS England's website.

[Read blog here](#)

The Director of Policy from The Nuffield Trust has blogged about a pop up session at expo, which Stephanie Cartwright, Director of Hr and OD took part in.

[Read blog here](#)

The Health Service Journal has covered Dudley CCGs progress on procuring the MCP.

[MCPs don't just need assurance - they need a failure regime](#)

[Checklist for signing off new care model revealed](#)

The Health Service Journal has covered value proposition funding the vanguards, Dudley is mentioned in the piece.

[Vanguards scale back plans due to funding shortfall](#)

The Pharmacy team for the CCG were featured in a piece in the Pharmaceutical Journal describing the role of pharmacy in New Care Models.

Read article [here](#)

The Fab NHS Stuff website has featured on of the Dudley Practices Tea Party - [click here](#)
